

# How to Pick the Right Managed Service Provider



Every business in today's world runs on technology. From the small mom-and-pop shop to giant corporations - everyone needs IT support in Tampa and beyond. The days of ignoring your IT systems are long gone. Cyber-criminals are becoming more and more advanced by the day and ensuring your systems are up to date and protected is critical to the continuation and success of your business. But how do you find the right IT support for your specific business? Finding a qualified partner that you can trust can make the difference in your IT and your business. Here are some things to think about when searching for the perfect IT support provider.

## **Experience**

The first thing to consider when looking for IT support in Tampa, or anywhere else, is the experience the company you're evaluating has. While many say that they're IT experts, not everyone has the same qualifications and experience.

Finding a trusted partner that takes a proactive approach to protecting your business and its systems is key. While being available to help in times of distress is crucial, acting in a way as to avoid any disasters in the first place is best practice. IT providers like MindMyPC live and breathe IT. That means that when you partner with them you're getting a team of qualified, passionate IT professionals that stay on top of the latest in the IT world whether it's new threats or the latest and greatest technologies. Having a team on your side with limitless knowledge and years of experience can not only protect your business but edge you out against competitors.

## **Availability**

Make sure the IT team you select is available whenever you need them. Some IT firms work standard business hours and aren't there when you need them most – if something goes wrong. Ask your potential provider what their policies are for after-hours support and if it's even available. Find a firm that's there for you 24/7, no matter the issue or question. IT support in Tampa doesn't run on standard business hours and your provider shouldn't either. While you're looking for a partner to provide proactive IT support, should the worst occur, you need to know they'll be there for you.

## Capability

When you're searching for IT support, finding a reliable and capable team makes all the difference. Does your business have several locations throughout the country? Do you have a lot of remote employees? Do you have a travel team? If so, then you need to work with an IT support provider that can help all of your team whenever they need it. Partnering with a company like MindMyPC that has a nationwide network of professionals, can ease your stress and make everything a little simpler for your employees. MindMyPC will help. We will be your IT Department.

## Cost

Working with MindMyPC means that you should be able to more accurately predict your IT costs. Many companies, like us, offer a per-month plan that allows you to scale your IT plan as needed. Don't work with a company that charges you for things you don't use or need. Find a partner that will right-fit a plan for your specific business and, in turn, save you some dough in the process. That partner is MindMyPC.

